

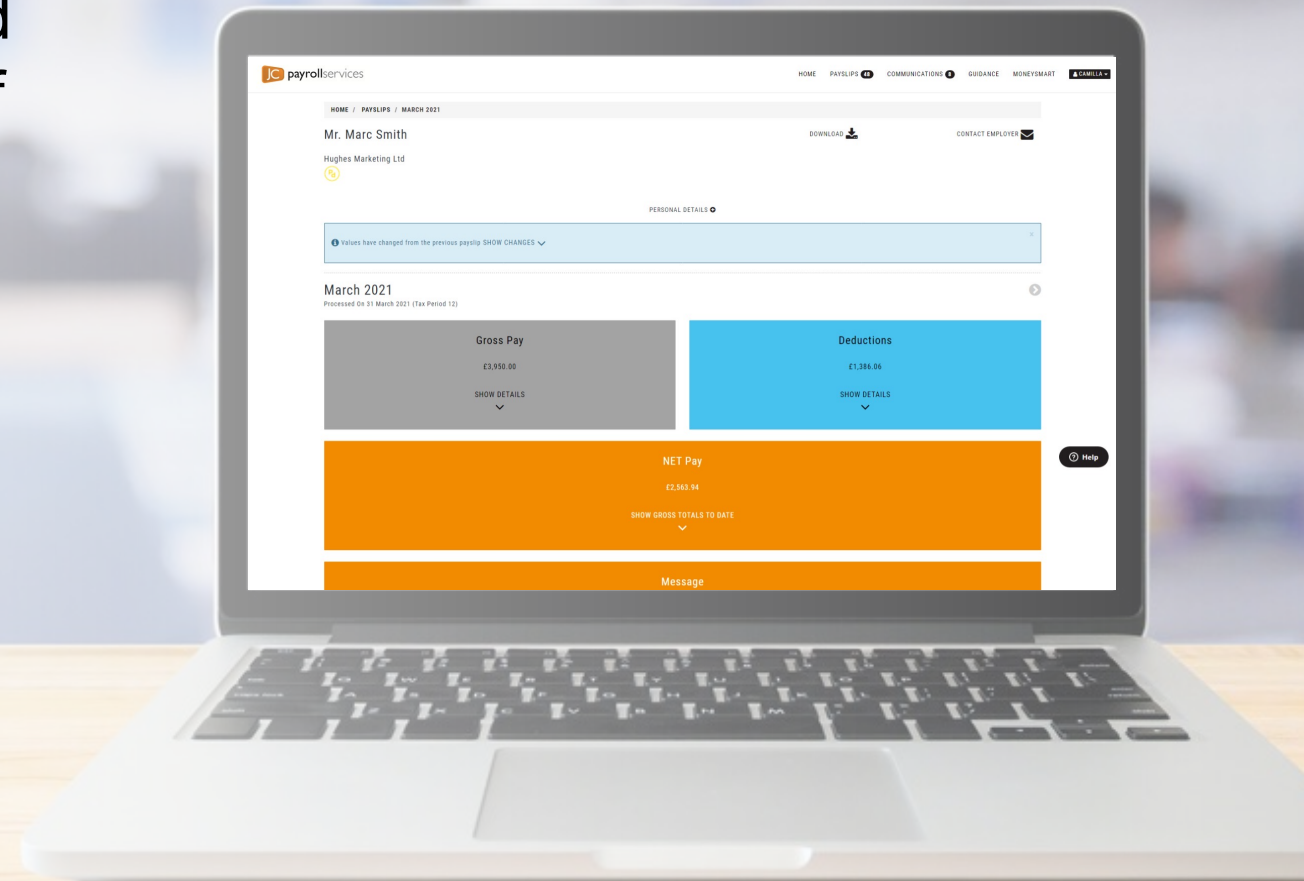
JC Payroll Services chose PayDashboard as their technology partner to future-proof their bureau service

EXECUTIVE SUMMARY

Hoping to move away from legacy software, JC Payroll Services chose PayDashboard to support them during a payroll software change while providing continuity for clients during the transition.

In doing so, JC Payroll Services was able to:

- Transition from legacy software to a cloud-based application
- Make better decisions about software with no disruption to client services
- Future-proof their bureau service





THE BACKGROUND

JC Payroll Services processes payrolls for 1,000 clients, with over 30 years of experience in payroll.

Nick Butler is Managing Director at JC Payroll Services.

As part of an international group, Nick and his team at JC Payroll Services are true experts in the space, with a tech-forward approach to maintaining their status as a global competitor.

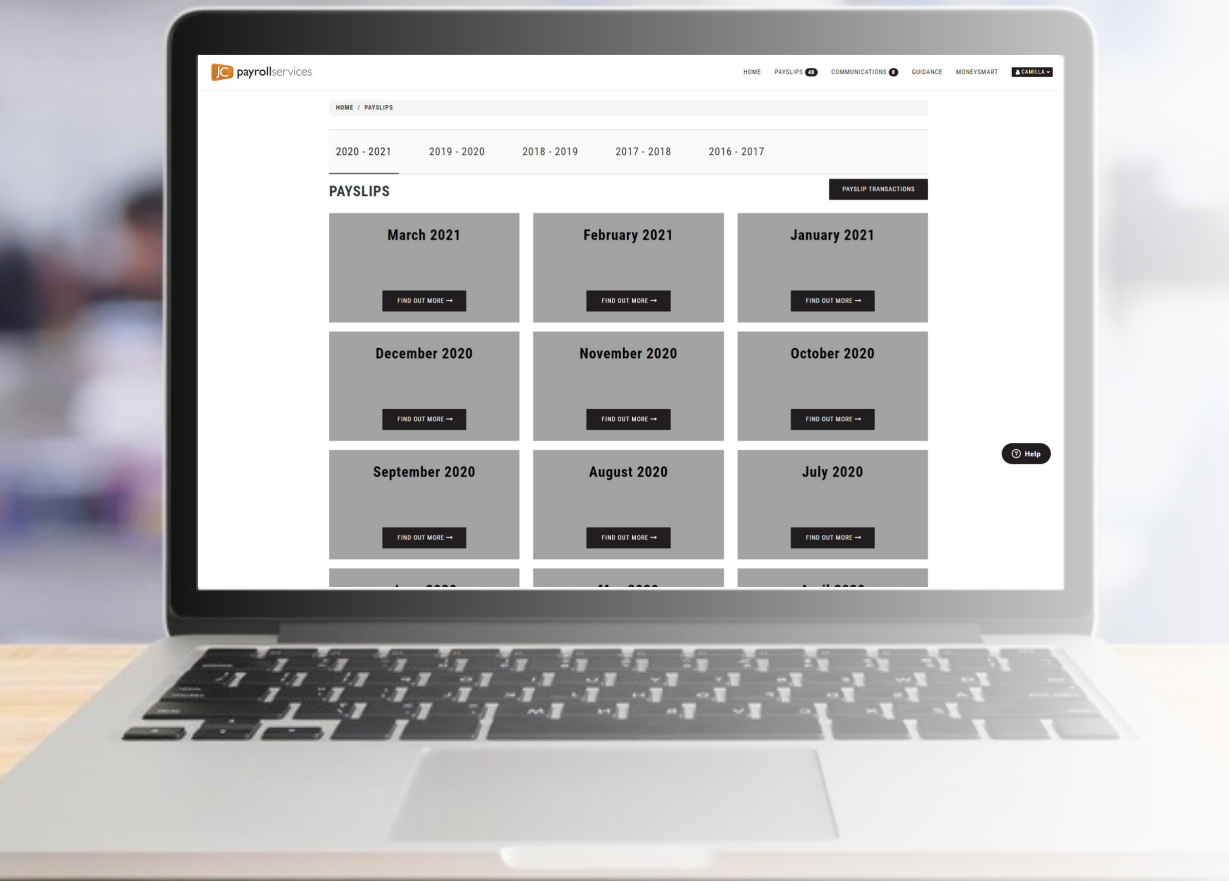
THE SITUATION

The team wanted to free themselves from legacy software decisions so they could make their service more efficient

JC Payroll were upgrading their legacy payroll software to a more modern cloud-solution. However, they were nervous about the disruption to their client payslip delivery with implementing such a major change across so many clients.

And as their new payroll software did not yet offer full functionality for certain payrolls - there would be a long lag time where clients would be using multiple systems.

They wanted something that would streamline the client experience and minimise disruption to clients during such a major transition period for the payroll team.





THE SOLUTION

JC Payroll Services implemented PayDashboard ahead of their payroll transition to maintain continuity for clients

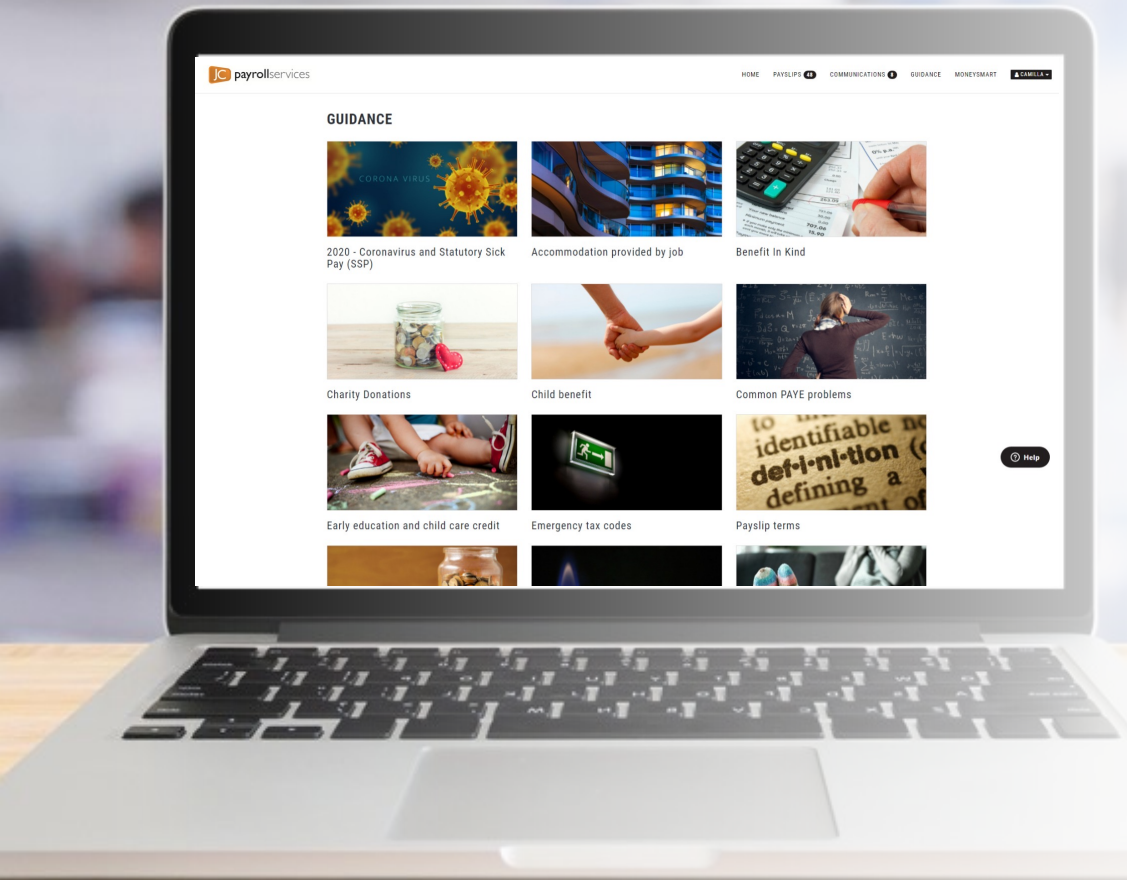
The deciding factor was PayDashboard's software-agnostic approach to payroll. With our payslip solution in place, their payroll team could transition the client payroll to the new system at a time and pace that suited the team, and the bureau has the freedom to update or change their payroll software anytime in future.

That means the team can make better decisions about software as they continue to create new efficiencies to improve their already excellent payroll service.

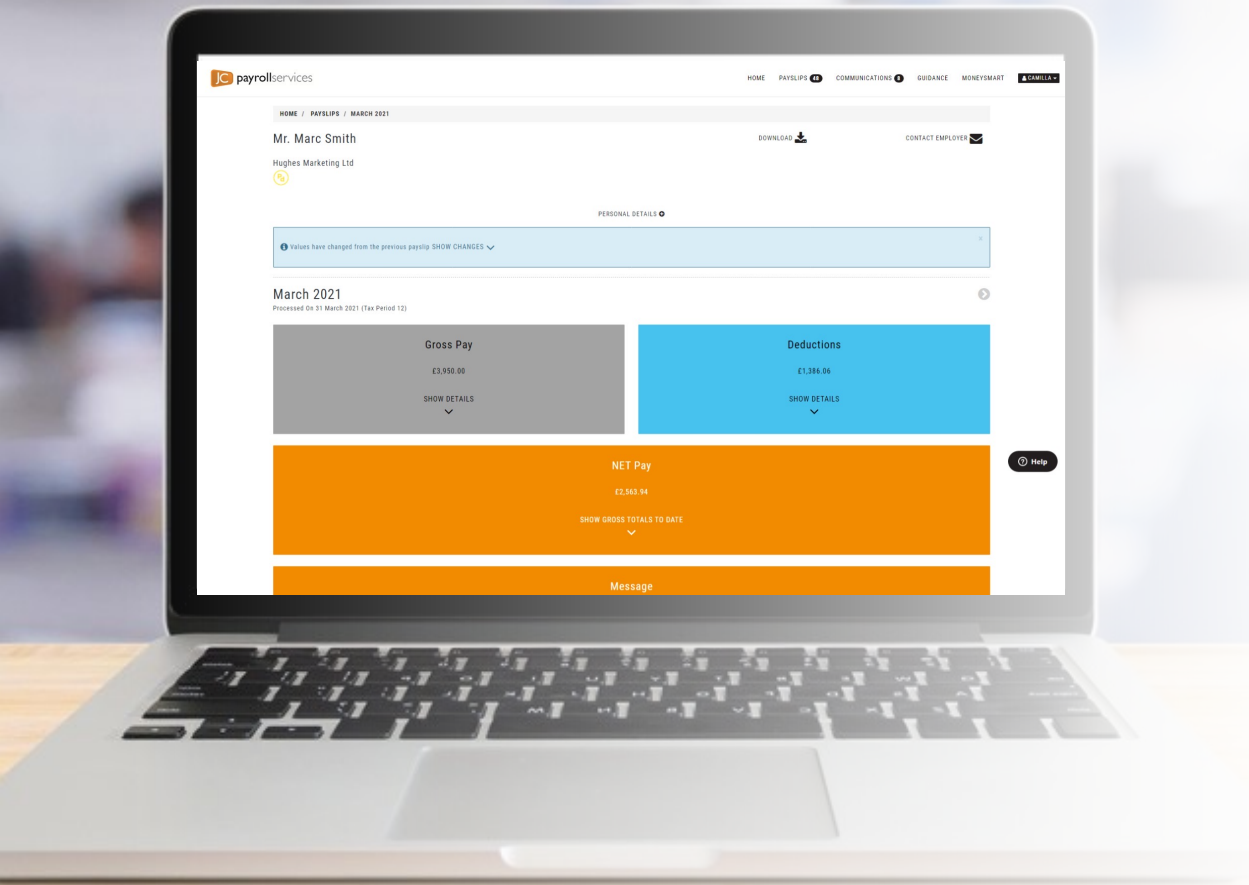
THE RESULT

With PayDashboard, JC Payroll Services has an easier migration to their new software and a future-proof payroll service

The JC Payroll Services team were delighted with the expert support available at every step of their journey. Their clients are enjoying the added value that PayDashboard brings to their payday experience, and the JC Payroll team are confidently moving forward with their software transition project.



THE CLIENT



“Our number one priority as a firm is to provide a consistently excellent payroll service to our valued clients, and that can make changing payroll software a daunting project. With PayDashboard as our client-facing payslip software, we're able to transition to our chosen payroll software while maintaining our same level of service to our clients. And thanks to the outstanding level of support from the PayDashboard team, getting set up was a quick win with minimal disruption and a huge impact on our business.”

– Nick Butler, Managing Director at JC Payroll Services



 **PAY DASHBOARD**

www.paydashboard.com

020 377 33 277

info@paydashboard.com