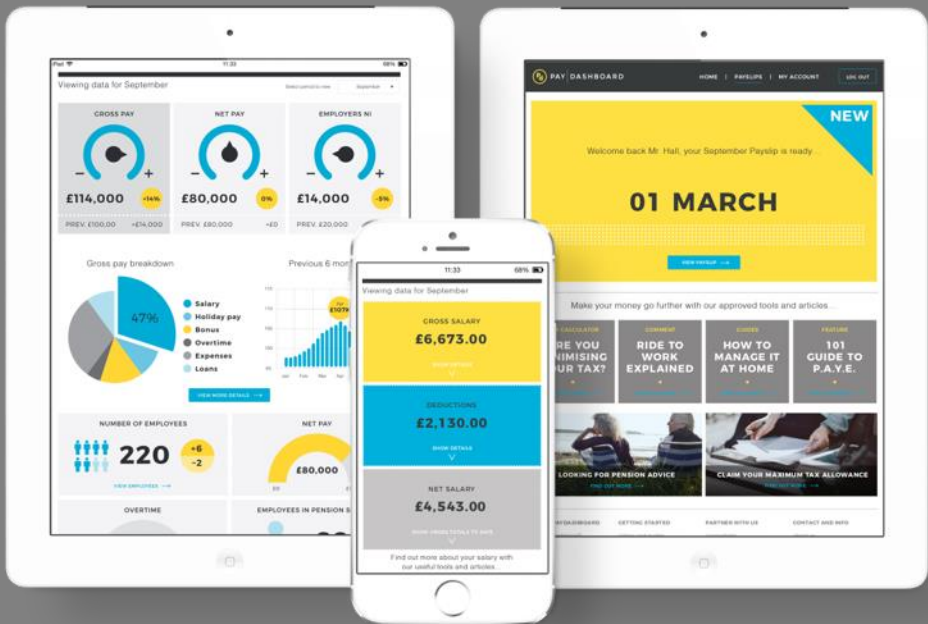




Healthpay pioneered PayDashboard and Moneysoft for client data security

### EXECUTIVE SUMMARY

With huge pressure facing their clients regarding data security, Healthpay implemented PayDashboard to ensure best-of-breed online security in their payroll service.



## THE BACKGROUND

Healthpay is a payroll bureau specialising in the healthcare sector. They run payroll for a number of GP surgeries as well as several non-healthcare SMEs.

Healthpay had been using Moneysoft Payroll Manager as their payroll software for a number of years and were extremely happy with this as their payroll calculation tool. Payslips were distributed by post or email, and payroll reports were emailed to clients by the payroll team.

## THE SITUATION

Healthpay had considered for a long time offering an online client portal for documents, and ideally wanted to deliver payslips online as well.

However Moneysoft did not offer online payslips as an inbuilt functionality and Healthpay had no wish to change their payroll software - it would be too time consuming and costly. But with the GDPR deadline on the horizon and the healthcare sector in a spin after the May 2017 WannaCry ransomware attack - security of data was becoming a pressing issue.

They needed a secure online documents portal for clients, and a simple way to deliver payslips electronically to employees. They did not want to have to put the onus on their client to distribute the payslips to staff. An integration with Moneysoft to achieve this was the ideal solution.



## CASE STUDY

## THE SOLUTION

Healthpay decided to integrate their Moneysoft payroll package with PayDashboard to offer their clients an online portal for payslips and documents.

This was the first time that Moneysoft and PayDashboard had been integrated as software packages, so Healthpay also participated in some beta testing to ensure that the employee payslips were transmitted correctly from Moneysoft into PayDashboard.

## THE RESULT

Following excellent feedback from their early client adopters, Healthpay rolled out PayDashboard's two way documents portal and online payslips to their wider client base.

For a similar price as a standard online documents portal, Healthpay were able to move their client payroll documents online and deliver payslips and PAYE forms directly to employees as well. Healthpay's clients responded very positively to their new online portal, appreciating the lengths that Healthpay had gone to protect the security of their employee data.



## CASE STUDY

# THE CLIENT

JOHN CLEGG  
MANAGING DIRECTOR  
HEALTHPAY

“With the scrutiny facing data security in the NHS, it was of paramount importance to us to do all we could to support our clients in matters of online security.”

“Emailing payslips and reports would have been free of charge for us, but this was about our clients and helping them. While some sources seemed to indicate that emailing payslips and reports with password protection would be GDPR compliant, we weren’t convinced that this was correct. We felt that if we could go one better for our clients and offer them a secure online portal (with all the added benefits that this brings), then it was our duty to do so.”

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CASE STUDY

